JOSHUA KEEHN

Greenville, SC | 704-989-9518 | josh@keehnportfolio.com | keehnportfolio.com

Multidisciplinary leader with a unique blend of technical expertise, team leadership, and creative problem-solving. Proven ability to scale production, drive innovation and lead strategic initiatives in both technical and operational environments. Adept in operations management, process standardization, team development, cross-functional collaboration, troubleshooting and full-stack web development.

EXPERIENCE

JUNE 2023 – AUGUST 2025

SERVICE CENTER SUPERVISOR | IDI DISTRIBUTORS

I began this role following the acquisition of Junction Crew.

Led and managed all aspects of spray foam rig operations, including production, rebuilds, maintenance, inventory, purchasing, and supplier relationships at the IDI Greenville branch. Designed and implemented custom rig layouts, Standard Operating Procedures and technical systems, many adopted as company standards.

Supervised and trained a team of 5 technicians in rig operations, service procedures and safety compliance. Along with assisting other service centers when needed.

Utilized SAP for inventory management, purchasing and supplier coordination.

Troubleshot technical and process issues across rig builds and service, reducing costs, resolving bottlenecks and minimizing downtime.

Implemented process improvements that reduced build times and enhanced quality and consistency across builds. Scaled output from 1 rig every 3 months to 2 per month, a 500% increase.

Served as primary liaison to Operations, Sales and Service for rig builds, quoting, customer communications and other cross-department collaboration.

FEB 2020 – JUNE 2023

PRODUCTION MANAGER & APPLICATIONS DEVELOPER | JUNCTION CREW

Led the company's spray foam rig build team while actively contributing to product delivery, warehouse management, marketing initiatives, and customer service operations. Designed, developed and maintained company website and designed multiple e-commerce & spray foam rig-based applications.

MAY 2012 – AUGUST 2020

EARLY CAREER

Held various entry-level positions and freelance roles before and while attending college part/full-time, balancing work and academics to finance education independently and without debt, developing strong work ethic and time management skills.

Developed foundational skills in teamwork, customer service, and operational support, preparing for my roles at IDI and Junction Crew.

EDUCATION

JAN. 2015 -
MAY 2018

GREENVILLE TECHNICAL COLLEGE

ASSOCIATE IN APPLIED SCIENCE – COMPUTER TECHNOLOGY

Graduated with honors, received the Dean's List award and was a member of Phi Theta Kappa Honor Society for maintaining a high-grade point average and academic excellence.

Concentration: Programming, Web Design & Development

KEY SKILLS

- Production, Manufacturing, Inventory & Supplier Management
- Purchasing & Procurement
- Troubleshooting & Process Optimization
- Schematic Design (AutoCAD) & SOP Development
- Team Training & Leadership
- Highly Detailed Communication
- Cross-Departmental Collaboration (Distribution, Operations, Sales, Service, IT & Marketing)
- Maintenance / Service Technician
- Electrical Wiring & Systems
- Mechanical Assembly
- Carpentry & Fabrication
- Strong Knowledge of Microsoft Excel
- SAP (Inventory & Operations Management)
- Ecommerce Content Management
- Full Stack Web Development (HTML, CSS, JavaScript, PHP, SQL)